



Date: October 3, 2025

To: Coordinated care organizations (CCOs)

From: David Inbody, CCO Operations director

Subject: CY 2025 deliverables due in Q4 CY 2025

This communication is a reminder about CCO contract deliverables for Contract Year (CY) 2025 due in the fourth quarter of 2025. It is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via documents that include annual contract restatements, amendments, and memos. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#).

All deliverables and citations in this document are based on the Medicaid Contract. Consistent with Section 4.3.5 in the General Provisions of the separate Non-Medicaid and OHP Bridge-BHP Contracts, a deliverable submitted under the Medicaid Contract also satisfies the requirements of those contracts unless expressly stated otherwise. If a deliverable in this document is specific to either of the other contracts, the applicable contract name will be specified in the table heading.

This document only lists contract deliverables for which the due date is either explicitly stated in the applicable document or is calculable based on the information provided in the document. The deliverables are listed with the citation, due date, and submission method for each and sorted by due date and citation.

In the column below that specifies the submission method for each item, "Portal" means the CCO deliverables portal located at <https://oha-cco.powerappsportals.us>.

NOTE: Neither Exhibit L financial reports nor National Association of Insurance Commissioners (NAIC) reports are reflected in the table below. Refer to the Exhibit L report templates on the CCO Contract Forms [webpage](#) for those due dates. Refer to the OAFA memo dated September 9, 2020, for the due dates for NAIC reports. Direct any questions about Exhibit L and NAIC deliverables to OAFA at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are **not** adjusted for the holidays specified in ORS [187.010](#) but are adjusted for extensions communicated by OHA.

CY 2025	Contract Section	Due Date	Method
2026 Member Handbook	Ex. B, Part 3, Sec. 5, Para. b	09/01/2025-10/01/2025	Portal
2026 Annual Member Materials (excluding Member Handbook)	Ex. B, Part 3, Sec. 4, Para. e	10/01/2025	Portal
Language access and interpreter services quarterly report for 07/01/2024-06/30/2025	Ex. B, Part 4, Sec. 2, Para. u and 410-141-3515	10/01/2025	Portal
Health-Related Services policies	Ex. K, Sec. 9, Para. e	10/01/2025	Portal
Report of all active Personal Injury Lien (PIL) cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	10/07/2025 <i>For Sep 2025</i>	Portal
Care Coordination activities report (<i>due date extended per 7/25/2025 email</i>)	Ex. B, Pt. 2, Sec. 8, Para. a (3)	10/24/2025	Portal
Q3 Fraud, Waste and Abuse (FWA) Audit Report	Ex. B, Part 9, Sec. 18, Para. b (2)	10/30/2025	Portal
Q3 FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 18, Para. c (2)	10/30/2025	Portal
Q3 Intensive In-home Behavioral Health Treatment referrals and enrollments report	Ex. M, Sec. 22, Para. a (4)	10/30/2025	Portal
2026 NEMT Rider Guide (<i>if required content is not provided in Member Handbook</i>)	Ex. B, Part 2, Sec. 5, Para. d (1)	09/01/2025-11/01/2025	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	11/07/2025 <i>For Oct 2025</i>	Portal
Health-Related Social Needs Service Coordination Report	Ex. B, Pt. 2, Sec. 16, Para. s (3)	11/14/2025	Portal
Q3 Delivery System Network Provider Capacity Report	Ex. G, Sec. 2, Para. a	11/14/2025	Portal
Q3 Grievance & Appeal Log	Ex. I, Sec. 10, Para. b	11/14/2025	Portal
Affiliated Medicare Advantage (MA) Plan Report and updated MA Plan affiliation agreements or contracts	Ex. B, Part 8, Sec. 6, Para. i	11/15/2025	Portal

CY 2025	Contract Section	Due Date	Method
<i>Traditional Health Worker (THW)</i> <i>deliverables:</i> THW Integration and Utilization Report, Updated Plan Integration and Utilization Plan, and Payment Grid	Ex. K, Sec. 11, Para. f, Para. a (7), and Para. b	11/15/2025	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	12/05/2025 <i>For Nov 2025</i>	Portal
Q3 Non-Emergent Medical Transportation quality assurance quarterly report	Ex. B, Part 2, Sec. 5, Para. g (3)(a)	12/29/2025	Portal
Subcontractor Performance Report (or substituted Medicare Compliance Review) for High risk Subcontractor <i>(if applicable)</i>	Ex. B, Part 4, Sec. 12, Para. a (16)	12/31/2025	Portal
Certificate of insurance for <u>all</u> required coverage	Ex. F, Sec 12	12/31/2025	Portal
Community Advisory Council Member Demographic Report <i>(due date extended per 1/29/2025 memo)</i>	Ex. K, Sec. 5, Para. c	6/30/2025-12/31/2025	Portal
Attestation for updated Community Health Assessment <i>(if applicable)</i>	Ex. K, Sec. 6, Para. h	12/31/2025	Portal
Updated Community Health Improvement Plan (CHP) <i>(if applicable)</i>	Ex. K, Sec. 7, Para. i	12/31/2025	Portal
CHP Progress Report <i>(due date extended per 1/29/2025 memo)</i>	Ex. K, Sec. 7, Para. l	6/30/2025-12/31/2025	Portal
SHARE Spending Plan Attestation <i>(deliverable changed per 10/1/2025 memo)</i>	Ex. K, Sec. 8, Para. a (2)	12/31/2025	Portal
Annual Report with facility-level data about all Members assigned to PCPCH Provider <i>(due date TBD per 1/16/2025 memo)</i>	Ex. B, Pt. 4, Sec. 6, Para. b	TBD	TBD

Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.